

# Leadership in search of Industrial Peace— Conflict Management Workshop

*The Core Competencies are: Managing Conflict, Mediation and Interest-Based-Negotiation*

## A THREE-DAY COURSE FOR WORKPLACE SENIOR EXECUTIVES

**DATE:** Feb. 15 - 17, 2011. **Time:** 8.30am-4.30pm (could be extended each day)

**Fee:** GHC855.50 or its USD Equivalent (Training, Handouts & Certificate)

**Venue:** Cisneros Hotel, Sogakope, Ghana (Accommodation and Food inclusive)

**Method of Presentation:** A mix of PowerPoint, Video Clips, and Simulation Exercises.

### SKILLS BUILDING MODULES

### DESCRIPTION

Conflict Management	Conversation for managing differences
Both-gain Negotiation	Reaching mutually satisfying agreements
Self and Managerial Mediation	Helping good employees work together harmoniously
Conflict Conversation	Talking your way through difficult situations
Mediation with	Effective mediation using
Difficult people	PULSE Discovery Framework
Cross Culture Communication	Dealing with the nasty, the demanding and just plain annoyance
	Adapting communication and behaviour for diverse groups.

### OUTCOME OF WORKSHOP

At the end of the 3-day workshop we expect attendees to gain tremendous capacity to conduct both interdependency and professional mediation at the workplace and within the community.

### Lead Presenter:

**Austin A. Gamey – (ADR, HR & Labour Consultant.)**



Details: Call Gamey & Gamey Group

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